



LEWIS BRISBOIS BISGAARD & SMITH LLP

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August 15, 2022

VIA WEB PORTAL

Attorney General Aaron Frey
Office of the Attorney General
Consumer Protection Division
Security Breach Notification
111 Sewall Street, 6th Floor
Augusta, ME 04330
Email: breach.security@maine.gov

Re: Notification of Data Security Incident

Dear Attorney General Frey:

Lewis Brisbois represents San Diego American Indian Health Center (“SDAIHC”), a nonprofit community health center that provides comprehensive dental, behavioral health, and community wellness services to individuals, headquartered in San Diego, California, in conjunction with a recent data security incident described in greater detail below. The purpose of this letter is to notify you of the incident in accordance with Maine’s data breach notification law.

1. Nature of the Security Incident

On May 5, 2022, SDAIHC experienced a network disruption. Upon discovering this activity, SDAIHC took immediate steps to secure its network environment and engaged leading cybersecurity experts to conduct an investigation to determine what happened and whether personal information may have been accessed or acquired in conjunction with the incident. The investigation revealed that an unknown actor gained access to obtained personal and protected health information in conjunction with a ransomware attack. After conducting an internal review of this data, on July 22, 2022, SDAIHC determined that certain personal information belonging to employees and patients was involved in the incident and worked diligently to notify these consumers.

2. Type of Information and Number of Maine Residents Affected

SDAIHC notified three (3) residents of Maine of this data security incident via first class U.S. mail on August 15, 2022. The names and Social Security numbers, driver’s license or state identification card numbers, tribal identification card numbers, medical information, health

insurance information and/or dates of birth of these residents were potentially involved. A sample copy of the notification letter sent to these individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

SDAIHC reported this incident to the Federal Bureau of Investigation and will cooperate with investigative requests in an attempt to hold the perpetrator(s) of this incident responsible, if possible. SDAIHC has also implemented additional security features in an effort to prevent a similar incident from occurring in the future. Further, SDAIHC has offered the individuals whose information was involved 12 months of complimentary services through IDX, which includes credit monitoring, dark web monitoring, a \$1 million identity fraud loss reimbursement policy, and fully-managed identity theft recovery services.

SDAIHC has also launched a comprehensive data review project with the assistance of a data review firm to examine additional files that may have been accessed or acquired without authorization to determine if they contain personal or protected health information. This project is ongoing, and SDAIHC will provide you with supplemental notice should notification be provided to additional residents in your State.

4. Contact Information

SDAIHC remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (971) 334-7001 or by email at Donna.Maddux@lewisbrisbois.com.

Regards,



Donna Maddux of
LEWIS BRISBOIS BISGAARD & SMITH LLP

DM:NSJ

Enc.: Sample Consumer Notification Letter